

Phoenix Snow

Provo, UT | Phoenixjaysnow@gmail.com | (951) 692-0049

EXPERIENCE

Phlebotomist

January 2026 – May 2026

Grifols Plasma Donation Center

- Performed venipuncture and plasma collection procedures, maintaining donor safety and comfort throughout each session
- Screened donors and verified eligibility in compliance with FDA regulations and company protocols
- Monitored donors during and after donation, responding promptly to adverse reactions
- Maintained accurate donor records and documentation in electronic health record systems
- Adhered to infection control, biohazard safety, and quality assurance standards
- Communicated clearly and compassionately with donors to support a positive clinical experience

Caregiver

September 2025 – December 2025

Senior Helpers

- Assisted seniors with daily living activities, including bathing and mobility support
- Provided individualized, compassionate care tailored to each client's needs and preferences
- Maintained a safe and respectful care environment for all clients

Assistant Claims Processor

May 2025 – August 2025

Promise Care

- Processed and reviewed medical insurance claims with accuracy and attention to detail
- Organized and maintained spreadsheets to track claim status and member information
- Updated member records in internal systems to ensure data accuracy

PROJECTS

Lesion Network Mapping Research

- Developing a lesion network mapping research project, applying network analysis to investigate neurological or anatomical relationships

ACTIVITIES & LEADERSHIP

Global Ed Abroad and BYU, Sevilla, Spain

May 2026 – July 2026

International Hospital Intern

- Completed a two-month clinical rotation at a hospital in Sevilla, Spain, rotating through specialties including the NICU; assisted physicians in the operating room; engaged with local medical staff to understand international healthcare systems, patient care protocols, and cultural approaches to medicine.

Healthcare Leadership Club, BYU

Present

Member and Ambassador

- Serve as an ambassador for the Healthcare Leadership Club, supporting outreach and engagement efforts within the campus healthcare community.

Church of Jesus Christ of Latter-day Saints

May 2023 – May 2025

Missionary

- Led and trained fellow missionaries in daily responsibilities and community outreach efforts; served diverse populations through teaching and community service; developed conversational fluency in Spanish.

SKILLS

Clinical: Venipuncture, Plasma Collection, Patient Monitoring, Infection Control, Biohazard Safety, Medical Documentation

Administrative: Medical Insurance Claims Processing, Electronic Health Records, Spreadsheet Management (Excel/Google Sheets)

Languages: English (Native), Spanish (Conversational)

Core: Patient Communication, Leadership and Team Coordination, Problem Solving

EDUCATION

Brigham Young University

Bachelor of Science in Public Health (In Progress).

Provo, UT

Expected 2030

Hemet High School

High School Diploma.

Hemet, CA

December 2021